

SkyCaddie®

#1 RANGEFINDER IN GOLF

SKYCADDIE® RETURNS POLICY

SkyHawke Technologies, LLC strives to produce a defect-free product that will enhance the average golfer's enjoyment of the game by cutting strokes and improving course management. Consequently, we offer a 30-Day Satisfaction Guarantee and a 6-Month Limited Warranty against defects in materials and workmanship from the date of purchase.

If the consumer is not satisfied with the SkyCaddie within the 30-day satisfaction time period, the product must be returned to the SkyGolf Authorized Reseller from which it was originally purchased. The consumer will need to return all of the contents that came in the SkyCaddie box, the original packaging along with a receipt for the purchase. If the receipt is not available, the Serial Number of the unit must be provided. Please refer to 30-Day Satisfaction Guarantee details below for additional information.

The below contain summaries of SkyGolf's product warranty and is subject to the complete terms of SkyGolf's warranty as stated inside product packaging and on SkyGolf's website. Please consult either for complete details.

30-DAY SATISFACTION GUARANTEE

We are so confident the SkyCaddie will improve your game, we guarantee that if you play at least three rounds with the SkyCaddie within thirty (30) days, and you don't agree that it is simple, cuts strokes, and improves course management, then return it for a refund.

Terms and Conditions

- 30-day period is effective upon date of purchase.
- Guarantee applies to the cost of the SkyCaddie, accessories, membership plans and extended warranty.
- Shipping and handling are excluded.
- Any returns must be in original packaging, include all components, and be in like new condition. If all accessories (e.g. belt clip, charger, cable, etc.) are NOT included in the return, a \$29.95 re-stocking fee will be deducted from the refunded amount. *After thorough inspection, if the device has ANY physical damage, a refund will NOT be granted.*
- Must provide consumer proof of purchase (original receipt).
- Failure to adhere to any of these terms and conditions will void this Guarantee.
- SkyHawke Technologies reserves the right to discontinue this offer at any time without notice.
- RMA must be requested for the SkyCaddie within 72 hours of return.
- Reseller must ship the SkyCaddie back to SkyGolf within 14 days to be considered for stock replacement.

If a consumer wants to return the SkyCaddie after 30 days, or is not satisfied with the SkyCaddie and wants to return the SkyCaddie for credit, it will be the responsibility of the SkyGolf Authorized Reseller to make its own decision regarding the return. *SkyGolf will NOT, however honor the return of the SkyCaddie from the consumer and will NOT give credit to the retail account since it is outside the 30-Day Satisfaction Guarantee that SkyGolf advertises.*

SkyHawkeTechnologies, LLC

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BACK IN PLAY REPLACEMENT SERVICE

SkyGolf offers a replacement service to provide SkyCaddie owners a quick and easy way to replace their broken device. The service is called "Back In Play" and is available for in-warranty and out-of-warranty service.

6-Month Limited Warranty

When a consumer has an issue with the performance of the SkyCaddie within the 6-month warranty period, contact SkyGolf Retail Support at 888-376-9614 as technical issues may be quickly resolved by phone. SkyGolf Retail Support may need to issue an RMA for return of the unit to SkyGolf. With Back In Play, the customer will be sent a re-certified used device via UPS Ground along with a prepaid return label to return the broken device. Failure to return the broken unit will result in additional charges. Please refer to RMA terms and conditions below.

Out-of-Warranty Service

If you own a SkyCaddie that is no longer eligible for warranty service, you will be able to exchange your broken device with a like-for-like unit through Back In Play. When you initiate an RMA with Back In Play, a re-certified used device will be sent via UPS Ground with a prepaid return label to return the broken device for a flat rate. Failure to return the broken unit will result in additional charges. Please refer to RMA terms and conditions below.

RETURN MERCHANDISE AUTHORIZATION ("RMA") Terms and Conditions

SkyGolf must be contacted to initiate an RMA through the Back In Play Program. The customer will be sent a re-certified used device via UPS Ground along with a prepaid return label in exchange for their current unit. SkyGolf strongly recommends that the customer keep a record of the tracking number in order to verify receipt of the item(s) being returned. SkyGolf is not responsible for lost item(s) returned to SkyGolf if a tracking number is not available to verify receipt by SkyGolf RMA department.

SkyGolf is not responsible for units damaged during shipping to SkyGolf RMA department. SkyGolf's responsibility for returning item(s) to you ends at the moment the carriers' tracking technology states the unit was delivered to the address given by customer at the time SkyGolf authorized the RMA.

Customer will incur charges for the value of the SkyCaddie being returned to SkyGolf if not received WITHIN 15 days of receipt of the replacement. All defective units must be returned to SkyGolf as stipulated within 15 days to avoid charges for the replacement value.